

**EAST Search History****EAST Search History (Interference)**

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	0	{{(agent operator) with (button key "soft-key" (soft adj key)) with send with message with (caller calling)}.dlm.	US-PGPUB	OR	ON	2012/07/12 23:09
L2	0	{{((caller calling customer) with (ivr (call adj center))) same (display\$3 with ((gui (graphical near3 interface)) with (button key))))}.dlm.	US-PGPUB	OR	ON	2012/07/12 23:10
L3	0	{{(((press\$3 adj2 speak\$3) and acd) and (vru or ivr)) and (gui or display)}.dlm.	US-PGPUB	OR	ON	2012/07/12 23:11
L4	0	{{(agent operator) with (push enter) with (button key "soft-key" (soft adj key)) with (script "pre-scan") }.dlm.	US-PGPUB	OR	ON	2012/07/12 23:12

**7/ 12/ 2012 11:13:18 PM****C:\Users\qnguyen\Documents\EAST\Workspaces\09745305.wsp**